

## **Access statement for Mount Lodge Guest Accommodation**

### **Introduction**

We aim to cater for the needs of all visitors in our Victorian house, which covers 3 floors, plus a basement. The following statement is a summary of our provision. If you have any specific questions please feel free to call us and we will endeavour to help.

### **Pre-Arrival**

There is a bus stop at the top of the road and there is a half hourly bus service from Bournemouth. - No. 24  
The main train station is 10 minutes away by car.  
There is a local taxi service that has accessible taxis if required.  
We can make a booking for you.  
Brochures can be provided in large print by prior arrangement.  
We have a website with directions and a rolling map facility.  
You can contact us by phone, Fax or email. (See contact Details)

### **Arrival & Car Parking facilities**

We have marked parking bays and there is ample off-road parking in the immediate vicinity.  
The surface is sloping, as we are located on a fairly steep hill.  
We can assist guests with luggage.  
Westbourne village is a 15 minute walk from Mount Lodge.  
Here there is a variety of shops (including M&S), plus a good selection of pubs and restaurants.

### **Main Entrance & Reception**

The front door has one step 11cm high. The door gap is 72cm wide.  
The front door is always locked, but there is an easily accessed bell.  
On entry into Mount Lodge there is a hallway 4m x 2m. This is accessed through double doors, which are 1.65m wide.



## **Bedrooms**

We have 10 bedrooms, but they are not all spacious or easily accessible.

3 bedrooms are located on the top floor.

(34 stairs & 3 landings for access)

Of the remaining 7 bedrooms, there are 2, which we consider to be most accessible and therefore suitable for those with restricted mobility.

The first is on the ground floor and the second on the first floor.

### **Ground Floor Bedroom (Room 1)**

The entrance door leads off the hallway and is 76cm wide.

Room is twin bedded.

Space around beds varies but at least 57cm.

Beds are moveable on request.

There is a wall-mounted television with remote control.

There is a fitted short-pile carpet on the floor.

There is a flat fronted washbasin in the room. It is 80cm high.

There is an en-suite shower room/toilet.

### **Ground Floor (Room 1) Shower Room/Toilet**

Door width is 52cm opening outwards.

Free floor space between shower base and toilet is 50cm x 90cm.

The shower has a step/edge of 14cm.

There is one grab rail to the left of the controls.

The toilet has a left side transfer with 60cm of free space.

The toilet is 42cm high.

There is a good colour contrast of floors, wall fittings and fixtures.

### **First Floor Bedroom (Room7)**

There are 14 stairs to a landing followed by a further 5 stairs to the first floor.

The entrance door leads off the first floor landing and is 76cm wide.

The room has a double bed, with space to add a single bed when required.

There is a space of 1.5m x 3.5m between the wall and the bed.

There is a tapering space at the base of the bed, 0.5m to 1.5m.

The bed is 63cm high.

There is a TV with remote control.

The room has a fitted short-pile carpet.

There is an en-suite shower room.

### **First Floor (Room 7) Shower Room/Toilet**

The door opens outwards and is 66cm wide.

The shower cubicle edge/step is 22cm high.

When cubicle doors are fully open the entrance width is 42cm.

Free floor space is 38cm x 60cm. Wash basin is rounded at the front and 86cm high.

Toilet is 46cm high.

There are good colour contrasts between wall, floor and fittings.

### **Grounds and Garden**

These are only normally accessed when the breakfast room is in use or by prior arrangement with the owners.

A balcony 2.5m x 5.5m is accessed from double doors leading from the breakfast room. Doors are 1.4m wide with a 10cm 'step'.

The balcony overlooks a small garden, which is accessed down 9 steps.

Standard garden furniture is available for both the balcony and the garden.

### **Additional information**

We are a five-minute walk from the seafront. This includes two fairly steep hills. The promenade is flat and ‘wheel-chair’ friendly.

Bournemouth centre can be accessed by:

A 5-minute car/taxi journey.

A 25-minute stroll along the promenade

A 10-minute ride on the land train. This only runs at ‘high’ season and holiday periods, but is ‘wheelchair’ friendly.

Mobile phone reception is generally good.

We are a ‘No Smoking’ establishment.

We can put items of Food/medication in our main fridge on request. (Not 24 hours)

### **Additional information – Safety**

We are able to use both front and back doors in the need of evacuation.

A fire-bell will sound continuously if this is needed. If you require extra assistance for an evacuation, please notify us on arrival.

Guests with hearing impairment should advise us on arrival.

### **Contact Information**

**Address:** Mount Lodge, 19 Beaulieu Road, Alum Chine,  
Bournemouth, Dorset BH4 8HY

**Telephone:** 01202 761173

**Fax:** 01202 752951

**Email:** [mountlodgehotel@yahoo.co.uk](mailto:mountlodgehotel@yahoo.co.uk)

**Website:** [www.mountlodge.co.uk](http://www.mountlodge.co.uk)

**Hours of Operation:** Open all year. Hours are flexible to business. Mount lodge is our home, occupied 24hours.

**Mainline Telephone:** Answered 08.30 – 22.30

We welcome your feedback to help us improve our facilities.  
If you have any comments please contact us as above.

11<sup>th</sup> January 2011